

TERMS & CONDITIONS

ISSUE NO. 1 – OCTOBER 2021

1. WORKING AT HEIGHTS.

Work at less than a height of 5 metres will be carried out from steps or ladders by fully trained operatives. In accordance with The Work at Heights Regulations 2005, IDDL have carried out a Risk Assessment in relation to short duration operations being carried out from steps or ladders. All operatives have been briefed on this Risk Assessment.

If the site does not allow work to be carried out off ladders. IDDL reserves the right to hire in podium steps for work up to 3 metres in height at a cost to the client of £100 + VAT or an appropriate hydraulic platform for work between 3 metres and 5 metres in height at a cost to the client of £450 + VAT.

2. POWER & SITE DRILLING.

The customer is to provide a 110 volt power supply. If this is not possible, IDDL will provide their own power using a petrol driven generator. Steel or masonry drilling will be carried out by IDDL personnel using 110 volt power tools.

3. HOISTING AND OFF-LOADING.

The above will generally be provided by IDDL unless agreed otherwise.

4. BUILDERS WORK.

Unless quoted for specifically, any builders work, sheeting, cladding, flash banding, and mastic-infill, will be the total responsibility of the client.

5. STORAGE.

It is the client's responsibility to provide safe dry storage for any IDDL products and equipment, should the need arise.

6. WORKING AREA / ACCESS.

A Clear working area adjacent to the door opening must be provided by the client. We will require uninterrupted access at all times, during the agreed day(s) of delivery / fitting. Should any delays arise the client will be charged £110 per hour (2 man team), or £75 per hour (1 man team).

7. INDUCTION COURSES / SITE SAFETY MEETINGS / PERMITS TO WORK.

Any time spent by our engineers attending courses, site safety meetings or obtaining permits to work, will be charged at £110 per hour (2 man team), or £75 per hour (1 man team).

8. COMMISSIONING.

For contracts involving electrically operated doors, if power is not available on the day of installation, a charge of £250 + VAT per visit will be made if our engineers have to return to site to commission the door(s).

9. TITLE OF GOODS.

IDDL retains the title of goods until payment has been received in full. Should payment not be received within the terms of contract, we reserve the right to reclaim our goods.

10. DELAYS IN DELIVERY OF GOODS TO SITE.

If we are prevented from delivering goods or materials to site by reason of the site not being ready for such delivery at the time of the previously agreed convenient date, then IDDL shall be entitled to payment in full for the goods and materials and held off-site, together with storage and administrative charges.

11. PROTECTION OF WORK AND MATERIALS.

The client shall be responsible for the protection of all goods and materials intended for the works as soon as any such goods or materials have been fully, finally and properly fitted, notwithstanding that the doors may not yet be fully operational.